

Leadership in the Age of AI Workshop

AI Leadership Agility; AI Leadership Agility: From Digital Transformation to Human-AI Collaboration

A One-Day Immersive Workshop for Leaders in Your Industry

Target Audience

- Department Heads & Team Leads in operations, customer service, risk, compliance, product, and innovation
- Digital Transformation & Innovation Officers
- Any leader responsible for AI adoption in core business processes

Why This Workshop?

Across every industry, organisations are rapidly moving from “using AI” to **living with AI** – from automated customer service to AI-powered decision support. Yet most leaders still manage AI projects like traditional IT, and struggle with:

- **Where to draw the line** between human judgment and AI decisions
- **How to lead teams** when AI becomes a digital team member
- **Which risks** to watch for in the AI lifecycle – before and after deployment – including model bias, data privacy, and regulatory expectations

This workshop gives you **practical frameworks, hands-on exercises, and a leadership mindset** tailored for the Age of AI – **and we customise case studies to your industry.**

Learning Objectives

By the end of the day, participants will be able to:

- Describe the **key AI transformation trends** shaping business globally – from generative AI to autonomous agents
- Apply **Design Thinking** to uncover human-centric AI opportunities in their own workflows
- Use the **7 Levels of Delegation** to design human-AI decision boundaries
- Lead with **M-Shaped skills** (beyond I, T, or π) in an AI-enriched environment

- Distinguish between **Clear, Complicated, Complex & Chaotic** problems (Cynefin) and choose the right AI collaboration mode
- Spot the **6 most common AI failure modes** before they kill a project – from data bias to proof-of-concept traps
- Navigate an AI project using the **CPMAI 6-phase iterative framework** (Business Understanding → Operationalization)
- Embed **Responsible AI** (fairness, explainability, privacy, accountability) into daily decisions
- Build a personal **M-Skilled Worker action plan** to stay relevant

Workshop Outline (One Full Day)

Module	Focus	Key Activities
1 – General AI Trends & Transformation	Global AI trends (generative AI, autonomous agents, responsible AI, human-AI collaboration), industry-agnostic	Trend-matching game, group discussion
2 – Leadership in the Age of AI (Core)	7 Patterns of AI, Design Thinking, M-Skilled, Cynefin, 7 Levels of Delegation, Responsible AI, 7 Leadership Principles	Delegation Poker with 8 scenarios (customisable to your industry), Cynefin case sorting, M-Skilled self-assessment
3 – AI Project Management	Common AI failure modes, CPMAI 6 phases (Business Understanding → Operationalization)	CPMAI matching game, failure pattern detective exercise
Wrap-up & Action Plan	Personal M-Skilled commitment, post-workshop learning sprints	Action pledge, Q&A

Total training content: 6.5 hours (plus breaks & lunch – total 8 hours)

Key Frameworks You Will Master – Applied to Your Context

Framework	Application (Customisable to Your Industry)
7 Patterns of AI	Hyperpersonalisation, anomaly detection, autonomous systems, etc.

7 Levels of Delegation (Human→AI)	From “Consult” (AI suggests) to “Delegate” (AI acts independently)
Cynefin	Match problem type (Clear/Complicated/Complex/Chaotic) with AI response
CPMAI	End-to-end AI project lifecycle for business results
M-Skilled Worker	Multiple domains + AI fluency – future-proof your career
Responsible AI	Fairness, explainability, privacy, security, resilience
7 Leadership Principles for AI	e.g. “Design the human-AI boundary”, “Build trust calibration”

We Tailor Case Studies to Your Industry

Examples of customisation:

Industry	Sample Scenarios We Can Use
Banking / Finance	Credit approval, fraud detection, customer service automation
Insurance	Claims triage, underwriting support, telematics
Retail / E-commerce	Personalised recommendations, inventory forecasting, chatbots
Manufacturing	Predictive maintenance, quality control, supply chain optimisation
Logistics	Route optimisation, demand forecasting, warehouse robotics
Healthcare	Patient triage, medical image analysis, appointment scheduling
Telecommunications	Churn prediction, network optimisation, customer support

Tell us your industry. We bring relevant case studies and scenarios that your leaders will recognise.

What Makes This Workshop Different?

- **Industry-agnostic core + tailored scenarios** – you get general principles and industry-specific practice
- **Not just theory** – 50%+ of time is spent on **exercises, card games, case simulations**



- **Not for IT only** – designed for **business leaders and risk managers** who make real decisions
- **Actionable output** – each participant leaves with a personal **M-Skilled action plan**

Facilitator Style & Language

- **Interactive**, case-based, highly visual
- **English courseware** (can be delivered in Cantonese / English / Mandarin)
- Uses digital tools (Menti, online matching games) and physical card games

Logistics & Customisation

- **Duration:** 1 full day (09:00 – 17:00)
- **Max participants:** 20 per cohort (to ensure deep interaction)
- **Format:** On-site at your premises or off-site venue
- **Tailoring:** We adapt all case studies, scenarios, and discussions to your specific industry and business context

Contact

Agilizing Ltd.

6/F, Chung Pont Commercial Building, 300 Hennessy Road, Wanchai, Hong Kong

Ada Che – +852 9488 2765

ada.che@agilizing.com

www.agilizing.com