

ICAgile Micro-Credential: AI for Stakeholder Management

Workshop Overview

Stakeholder complexity is increasing across today's digital environments. This ICAgile-accredited micro-credential equips learners to use AI tools to navigate stakeholder dynamics with greater clarity and speed. Participants will learn how to triage input, identify patterns, and tailor communications using generative AI, while maintaining trust, transparency, and human oversight. The course emphasizes ethical AI use, helping leaders build credibility and extract insight from complex feedback and data.

Target Audience

This course is ideal for:

- Product leaders, business analysts, agile coaches, change leads, and managers working with diverse or high-stakes stakeholder groups

Workshop Outline

By the end of the course, participants will be able to:

- Identify, categorise, and prioritise stakeholders using AI-assisted methods
- Analyse stakeholder feedback to extract meaningful signals and reduce noise
- Apply pattern recognition and sentiment analysis to uncover contradictions and emerging insights
- Use AI tools to craft tailored communications aligned with stakeholder expectations
- Balance AI-driven efficiencies with ethical considerations to preserve transparency and trust
- Navigate organisational politics while supporting human decision-making and leadership integrity

Prerequisites

Learners should have:

- Completed Foundations of AI (ICAgile ICP-FAI), or have equivalent knowledge of generative AI tools and capabilities.

About Us



Agilizing is an ICAgile member organization

ICAgile helps professionals transform themselves into agile masters who can incorporate agile methods and go beyond the constraints of agile processes. We do this by ensuring that the Agile workshops you take are certified based on proven, discipline-specific learning outcomes. As a certification body – backed by agile thought leaders – ICAgile work with training providers and organizations to certify their agile workshops and ensure that all learning leads you on your journey to agile mastery.